



Tenant Concierge Package

The Tenant Concierge Package is now part of all AAPM Rental Contracts and the following great benefits for \$50 per month. You will see this recurring charge on your tenant ledger the same time as your rent. If you plan on using the Automatic Payment option to pay your rent, please make sure to add the \$50 for the Tenant Concierge Package.

This is not an optional service and is mandatory for all tenants of our full management properties

Your concierge package includes:

Credit Building - Now you can build your credit by renting too! Boost your credit score each time you pay rent on-time. You are automatically enrolled as of the first day of your rental contract. (We can retroactively report to the credit bureaus up to 24 months)

Identity Protection! \$1M for all adult leaseholders complete with a US-based Identity Restoration Specialist. **The contact information for this benefit is aura.com/help or 833-522-2123.** You are automatically enrolled as of the first day of your rental contract.

Resident Rewards Program! Now you will be rewarded for paying your rent on-time and earn rewards for gift cards along with substantial savings when shopping in the Piñata online marketplace. You will receive a welcome email from contact@pinata.ai - simply download the app to your smart device using the link included in that email and earn points just for signing up! **If you do not receive your welcome email, please contact Pinata directly at pinata.zendesk.com/hc/en-us/**

Air Filters Shipped Directly to your Front Door! Changing filters, a tenant responsibility, is now as easy as opening the front door. For our properties with HVAC, we've made every effort to ensure your obligation to change the filter(s) is as easy as possible by having them delivered to your door approximately every 90 days, or as required by your system. This helps you save up to \$250/year, improves indoor air quality, and reduces the hassles and liability of repairs. You are automatically enrolled as of the first day of your rental contract. Tracking numbers will be emailed to you directly every 3 months for your filter shipment. If you are a tenant who is new to the program, you will receive your first tracking number for your first shipment within 30 days of your rental contract. Please contact us if you have any questions or problems.

Pest Control! Includes Coverage for treatments of fleas, ticks, weevils, mites, bedbugs, cockroaches, rats, mice, spiders, ants, stink bugs. This is available to you 4 (four) times per year by request. This is not a preventative treatment plan. You will go through Cover Pest directly for this service either through their website at www.coverpest.com or you can call/text them at 208-314-1801. Please do not contact AAPM unless you have an issue with a wood destroying insect (such as termites), squirrels or bats.

Vetted Vendor network! We find the technicians, and you can feel comfortable knowing they are reputable, licensed, and insured.

Utility Connect! Utility Connect will save you time by providing you with all the utility companies that service your address. In addition to the main utilities, this includes internet, phone, TV and more.

Home Buying Assistance! Ready to purchase your starter home or dream home, we have a network of local professionals that can help you navigate the process with ease.

Also Included and At No additional cost:

- Move in Basket – Need those packed away niceties, Above All Property Management’s gift to you valued at over \$100.00.
- 24/7 Emergency Maintenance Line
- Online payment portal/ Mobile App
- Easy Access to Renters Insurance
- Convenient Texting from your App
- One-time Late Fee forgiveness*
- Online document Signing

Opt in with Additional cost:

- Flex-Pay – need to pay your rent in two payments instead of one? (email us for more info)

*As long as it is not accompanied by an NSF return and paid in full by the 10th of the same month.



Tenant Concierge Package

Tenant acknowledges that the \$50/month AAPM Tenant Concierge Package is a monthly charge added to their tenant account and that this is part of their rental contract. **NOTE:** The total monthly cost of the Tenant Concierge Package is all-inclusive, and no discounts will be given if any element of the package is unavailable due to a lack of HVAC or another limitation at a specific property.

Property Address: _____

Tenant Name: _____ Tenant Signature & Date: _____

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